



## QUALITY, ENVIRONMENT, ENERGY EFFICIENCY AND OCCUPATIONAL RISK PREVENTION POLICY

The satisfaction of our customers, occupational health and safety, energy savings and efficiency, and environmental protection are necessary priorities for JEZ products and services.

That is why JEZ is committed to developing a Management System based on its organizational context and continuous improvement, providing the necessary resources for:

- ▶ **Complying** with the provisions of the legal and regulatory requirements identified as applicable, as well as those established voluntarily.
- ▶ **Meeting** the needs and expectations of stakeholders.
- ▶ **Training, informing** and raising awareness among our workers and the people who work in our name to create a quality product, to identify, monitor, eliminate and/or reduce occupational risks and environmental impacts, and to consume energy responsibly in our business.
- ▶ **Ensuring** personal data protection for all individuals involved in the plant and improving their working conditions, minimizing accidents and preventing any damage to their health.
- ▶ **Preventing and minimizing** the potential risks derived from operating the business, developing the necessary measures in each case.
- ▶ **Continually improving** the effectiveness of our management system to satisfy our customers and other stakeholders.
- ▶ **Supporting** the acquisition of energy efficient products and services and design that improves energy performance.

To achieve these goals, we must:

- ▶ Analyze and correct the causes of nonconformities.
- ▶ Reduce the most significant environmental impacts
- ▶ Improve our energy performance, especially in terms of gas and electricity use, which is significant in our business.
- ▶ Mitigate the most significant risks in the company

In Llodio, on April 16, 2018

Urtsa Errazti CEO

Bertrand Tenoux COO

Michael Deckan CFO